



# PRICES AND SERVICES





# ANIMATION AGENCY FOR INCLUSIVE AND CULTURAL TOURISM

CRESAÇOR - Regional Cooperative of Solidary Economy is a pioneer in the implementation and promotion of a social, cultural and inclusive tourism offer in the Azores archipelago.

Since 2005, together with the Youth Association of Candelária, promotes the tourism democratization in the Azores, offering information, services and activities adapted to residents and tourists with or without special needs visiting the Azores. We work with private groups, travel agencies and tour operators.



# VISION

To be recognized as an organization that promotes the inclusive, cultural and social tourism in the Azores Archipelago, according to values of integration, equity and human dignity. In order to reaffirm solidarity economy principles such as people, environment, sustainability, culture, traditions, place and identity.

# **DIFFERENTIATING FACTORS**

01

02

03

Pioneers in the implementation and promotion of Inclusive Tourism in the Azores

Specialized tourist offer for people with special needs

Equipment for the practice of accessible tourism



Inclusive and accessible tourism training



Consultancy on Tourist Accessibility



Tourist activities for underprivileged and vulnerable groups



It's in the heart of the North Atlantic Ocean that the archipelago of the Azores is located, at a distance of about 1,600 km (994.24 miles) from the European continent and about 3,400 km (2112.76 miles) from the North American continent.

The Azores, composed of 9 portuguese volcanic islands, has about 240 thousand inhabitants, offering residents and visitors breathtaking landscapes, unique biodiversity, stunning volcanic lakes, beaches and natural pools. As well as a wide variety of cultural and leisure activities, nightlife, cinemas, theatre, exhibitions, museums, music festivals and various festivities related to the comunity culture and religiosity.

The Azores are the unique archipelago of the world with a Sustainable Tourism certification successfully recognized internationally as a destination of choice (Quality Coast Platinum destination in the world; one of the best destinations for Ecotourism and Whale Watching; one of the most beautiful destinations in Europe).







The island of São Miguel, where we operate, is the largest island in the archipelago, with about 62 kilometers in length (40 miles) and about 15 kilometers in maximum width (9 miles). The most populated and developed of the 9 islands of the archipelago, São Miguel has the best tourist infrastructures and services in general, especially regarding to accessibility.

Azores for All offers assistance at all stages of the trip, provides transfers from the airport in an adapted van, advises accessible accommodation, and organizes activities and adapted tours, ensuring a memorable and unlimited journey.



Unismo Inclusi

Inter-island flights operated by Azores Airlines. Support in the transport of people with reduced mobility. https://www.sata.pt

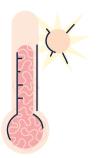


Inter-island transport operated by Atlânticoline: Assistance for people with reduced mobility. http://www.atlanticoline.pt/



Adapted van and support equipment in Sao Miguel. http://azoresforall.com/

# Recommendations



The Azores are characterized by their mild climate throughout the year. At any time of the year there is a possibility of occurrence of clouds and rain. From June to October the sunny periods are longer and the temperatures are higher. During the whole year the temperature is between 13.6°C and 22°C. The sea water has average temperatures of 16°C in winter and 22°C in summer.



The euro is the currency used. Visitors can exchange money at Banks and ATMs.



In the Azores the climate is temperate, with average temperatures of 13 degrees in winter and 24 degrees in summer. It is normal to notice the 4 seasons on the same day, so we advise you to bring a raincoat. But don't forget your bathing suit!

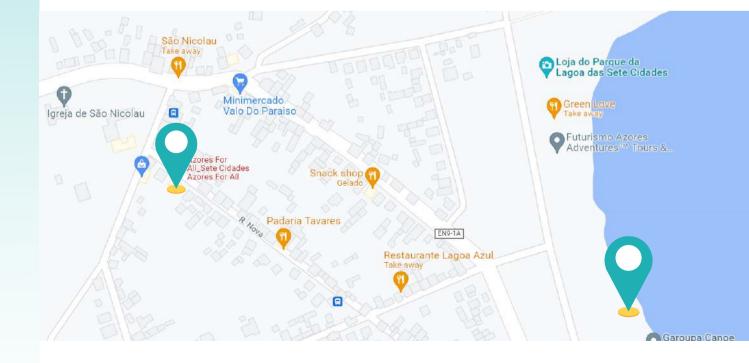


Rua Nova, 45 - 9555-202 Sete Cidades Coordenadas GPS: 37.862139, -25.796639





### Rua Nova, 45 - 9555-202 Sete Cidades Coordenadas GPS: 37.862139, -25.796639





# Adapted Van Tour Sete Cidades and Lagoa do Fogo (Full day)



Let yourself be fascinated by the two largest lakes of São Miguel island, Lagoa do Fogo and Lagoa das Sete Cidades, which is considered one of the 7 natural wonders of Portugal, in the category of non-marine aquatic areas.

In Sete Cidades you will visit the Escalvado Viewpoint, the village of Sete Cidades, the Lagoa de Santiago, the Vista do Rei Viewpoint and the Carvão Viewpoint. In the Fogo volcanic complex, you can see the view of Pico da Barrosa, Lagoa do Fogo Viewpoint, Caldeira Velha Interpretation Center and the city of Ribeira Grande.



# Includes

Insurance, guide, lunch, entrances in all the places mentioned on the tour, pick-up and drop-

off in Ponta Delgada

### Not included

Bath in the Caldeira Velha Interpretive Center

### Participants

# Adapted Van Tour Furnas (Full day)

Join us on a magnificent tour to Furnas where you can experience the volcanic origins of São Miguel Island.

The itinerary will have as its first stop Vila Franca do Campo village, followed by a visit to the Lagoa das Furnas. After lunch at a local restaurant, Terra Nostra Park waits for you. In Furnas you will also visit the Caldeiras das Furnas and the famous Pico do Ferro viewpoint. Still on the north coast on the way to Ponta Delgada, you can taste the typical green tea in Gorreana Tea Factory and be amazed with Santa Iria viewpoint.



### Includes

Insurance, guide, entrances in all the places mentioned on the tour, pick-up and drop-off in Ponta Delgada, lunch, thermal bath in Parque Terra Nostra.

### **Participants**

# **Adapted Van Tour Sete Cidades (Half day)**



Our adapted van tours are suitable for people with reduced mobility. We start at the Pico do Carvão Viewpoint, where you will discover the lagoa de Santiago, the Sete Cidades village and the Vista do Rei Viewpoint.



Insurance, guide, entrances in all the places mentioned on the tour, pick-up and drop-off in Ponta Delgada

Not included Lunch

# **Participants**

# Adapted Van Tour Lagoa do Fogo (Half day)



On this tour you can enjoy one of the most beautiful landscapes in the Azores, the Lagoa do Fogo. Starting at the Pico da Barrosa, you will also discover the Lagoa do Fogo viewpoint, the Caldeira Velha Interpretation Center and the City of Ribeira Grande.



### Includes

Insurance, guide, entrances in all the places mentioned on the tour, pick-up and drop-off

in Ponta Delgada Not Included

Lunch; Thermal bath in Caldeira Velha

**Participants** 



# Jeep tour Furnas (Full day)



Starting in Ponta Delgada our first stop will be in Vila Franca do Campo. We continue towards the Lagoa das Furnas where you can see the famous cozido coming out. Later on, it will be time to have lunch and taste the Furnas stew at a local restaurant. After lunch, the centenary garden Parque Terra Nostra waits for us, as well as the the Caldeiras das Furnas and the beautiful viewpoint of Pico do Ferro. Finally, we will stop at the Gorrena tea factory and the Santa Iria viewpoint.



### Includes

Insurance, guide, entrances in all the places mentioned on the tour, pick-up and drop-off in Ponta Delgada, lunch, thermal bath in Terra Nostra Park.

### **Participants**

# Jeep tour Sete Cidades/Lagoa do Fogo (Full day)

This jeep tour will start in the southwest of the island, in the volcanic complex of Sete Cidades, visiting the the Lagoa das Empadadas, the Cumeeira Grande; the aqueduct Muro das Nove Janelas; the Sete Cidades village and the Vista do Rei Viewpoint. After lunch at a local restaurant, we will head towards the Fogo complex, namely Pico da Barrosa, the Lagoa do Fogo Viewpoint, the Caldeira Velha Interpretation Center, the Salto do Cabrito waterfall and the Ribeira Grande city.

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PRICE 70€

# Includes

Insurance, guide, entrances in all the places mentioned on the tour, pick-up and drop-off in Ponta Delgada, lunch.

### **Participants**

Minimum/maximum 2/15

# Not included

eco-turismo

Thermal bath in Caldeira Velha

# Jeep tour Nordeste (Full day)



This jeep tour to nodeste will have the Salto do Cavalo viewpoint as its first stop, followed by the Ribeira dos Caldeirões Natural Park. Lunch will be served at a local restaurant in the village of Nordeste, then passing through the Serra da Tronqueira and the Pico Longo viewpoint. On the way back to Ponta Delgada, you´ll discover the first village to be populated on the island, Povoação, as well as the village of Vila Franca do Campo, known for its islet and beautiful beaches.





### Includes

Insurance, guide, entrances in all the places mentioned on the tour, pick-up and drop-off in Ponta Delgada, lunch.

# Participants

# Jeep tour Lagoa do Fogo (Half day)

The off-road jeep adventure will began in your first stop: the Pico da Barrosa, where you can have an overview to the north and south part of the island. Then, we'll visit the Lagoa do Fogo viewpoint, the Caldeira Velha Interpretation Center(bath not included), the beautiful waterfall of Salto Do Cabrito. The adventure ends with a visit to the city of Ribeira Grande.



### Includes

Insurance, guide, entrances in all the places mentioned on the tour, pick-up and drop-off in Ponta Delgada

# Not included

Lunch and thermal bath in Caldeira Velha

# Participants

# Jeep tour Sete Cidades (Half day)



With the largest concentration of lakes on the island, the Sete Cidades volcanic Complex is a delight for nature lovers. On this off-road jeep experience you'll visit the Lagoa das Empadadas, the Cumeeira Grande, the aqueduct Muro das Nove Janelas, the Sete Cidades village and the Vista do Rei Viewpoint.



### Includes

Insurance, guide, entrances in all the places mentioned on the tour, pick-up and drop-off in Ponta Delgada

# Not included

Lunch

# Participants

# Jeep tour Sete Cidades Crater (Half day)



To explore off-the-beaten track our guided jeep tours will allow you see the following points of interest: the Cumeeiras viewpoint; the Pico da Cruz viewpoint; the aqueduct Muro das Nove Janelas; the Lagoa de Santiago; the Vista do Rei viewpoint; the Ponte dos Regos and the lagoa das Sete Cidades.



**PRICE** 20€



# Participants

insurance and guide

Includes

Minimum/maximum: 2/8

www.azoresforall.com



# Walking trail + tasting session + kayaking

We start our adventure with a walking tour Vista do Rei - Sete Cidades(7.7km), followed by tasting of local products (bread, fresh cheese and poejo tea) and a relaxing kayak experience in the Lagoa das Sete Cidades.



**PRICE** 50€

### Includes

Insurance, kayaking, guide, tasting of local products, pick-up and drop-off in Ponta Delgada

# Not included

# Recomendation

Bring: Water, snack, sports shoes, towel and change of clothe

# **Participants**

Minimum/maximum: 2/15

Lunch

Pedestrian walk Mata do Canário – Sete Cidades (Full day)

This route goes through the east part of the Sete Cidades ridges, starting at Mata do Canário, an area of protected landscape by the natural park of the island. On a dirt road, just next to the aqueduct Muro das Nove Janelas, go up the hillside until the Pico da Cruz viewpoint, a beautiful view to the lagoa das Sete Cidades, elected as one of the 7 natural wonders of Portugal in the category of non-marine aquatic areas. Then follow the path around lagoa azul towards Sete Cidades village.



### Includes

Guide/driver Insurance (personal accident and liability); Pick nic lunch; Pick up and drop off in Ponta Delgada.

### **Participants**

Minimum/maximum: 2/15

### Difficulty

Medium 11,8 km

# Recomendation

Bring: water, snack and sports shoes

# Pedestrian walk Vista do Rei – Sete Cidades (Half day)



This trail starts at the vista do rei viewpoint, towards the western slope of Sete Cidades ridges, a protected landscape area by the island's natural park. Observing the caldeira seca and the lagoa das Sete Cidades on the right side and on the left side the west coast of São Miguel island. After finishing the dirt road there is the Lomba do Vasco viewpoint, then we turn right towards the parish of Sete Cidades threw the road of Arrebentões.



### Includes

Insurance, guide, pick-up and drop-off in Ponta Delgada **Participants** 

#### Minimum/maximum: 2/15

# Difficulty

Easy 7,7 km

# Recomendation

Bring: water, snack and sports shoes

# Pedestrian walk Serra Devassa (Half day)



This route starts at an altitude between 750 and 900 meters, being recommended for days of good visibility. Inserted in a protected area, the Serra Devassa trail allows you to walk along volcanic cones and small lakes. The trail starts and ends near the Forest Park of Mata do Canário. It crosses the entire mountainous area southwest of the caldera of Sete Cidades volcano, known as Serra Devassa, where it is possible to observe a large number of lakes, such as the lagoas das éguas norte and sul, the lagoa rasa and the lagoa Pau-Pique.



PRICE 30€

### Includes

Insurance, guide, pick-up and drop-off in Ponta Delgada

# **Participants**

Minimum/maximum : 2/15

# Difficulty

Easy 4.9 km

# Recomendation

Bring: water, snack and sports shoes

# Traditional/Adapted Games (Half Day)

Games: A Pela; Os Bilros; A Malha; Saltar à Corda I; O Lencinho; Tração de Corda em Linha; Tração da Corda e Corrida; Jogo do Pião I; O Mata; Saltar à Corda II; Berlinde; A cabra Cega; O Bicho; A Cavaquinha; A Raiola; A Pelota; Corrida do Arco; Pela à Parede; Jogo do Pião II; Jogo da Bola I; Barra do Lenço; O Pique-Pique; Jogo da Argola; Jogo da Macaca; Puzzle de formas; Basket de chão; Baloons emotions; Motor and visual impairment simulator.



Includes Insurance, guide, monitor Not Included

Pick-up and drop-off

### **Participants**

Minimum/ Maximum: 4/25



# Sete Cidades kayak rental

Sete Cidades lake is the largest natural freshwater reservoir of surface water in the azores, being considered one of the 7 wonders of Portugal.

Enjoy a kayak trip and let yourself be fascinated by the fauna and flora of this volcanic complex.



### Includes

Double kayaks; Life jacket; Paddle; insurance (personal accident and liability)

# Recomendation

Bring: Change of clothes and towel

Kayaks with capacity for 2 adults and one children. Activity subject to weather conditions.

# Sete Cidades Paddle board rental

Originating in the hawaiian islands, the ku hoe he'e nalu (meaning ku = standing, hoe = rowing, he'e = surfing, nalu = wave), known worldwide as stand up paddle, or simply sup, is a great fitness exercise because it works the whole body, especially stimulating balance and muscle development, in addition to ensuring fun in contact with nature.



### Includes

Sup board; Paddle, Life jacket; Insurance (personal accident and liability)

### Recomendation

Bring: Change of clothes and towel

# **Participants**

1/4 (2 adults and two children)

# Sete Cidades Bike Rev

Sete Cidades lake is the largest natural freshwater reservoir of surface water in the Azores, being considered one of the 7 wonders of Portugal.

Enjoy a bike ride and delight yourself by the dirt road that surrounds the Lagoa das Sete Cidades, elected as one of the 7 natural wonders of Portugal in the category of non-marine aquatic areas.



### Includes

Bicycle; helmet and insurance

### **Participantes**

10 adult bikes (5 size M and 5 size L) and 3 children's bikes.

### Local

Sete Cidades village

# Joelette tours in Sete Cidades (Half day)

Especially developed for walking routes, the joelette is an all-terrain mono-wheel chair, which allows the practice of hiking and access to mountainous areas or uneven floors, for people with reduced mobility.

Our joelette walks are usually held in Sete Cidades, in the area of Baia do silêncio.



Includes Insurance (personal accident and liability) 2 monitors

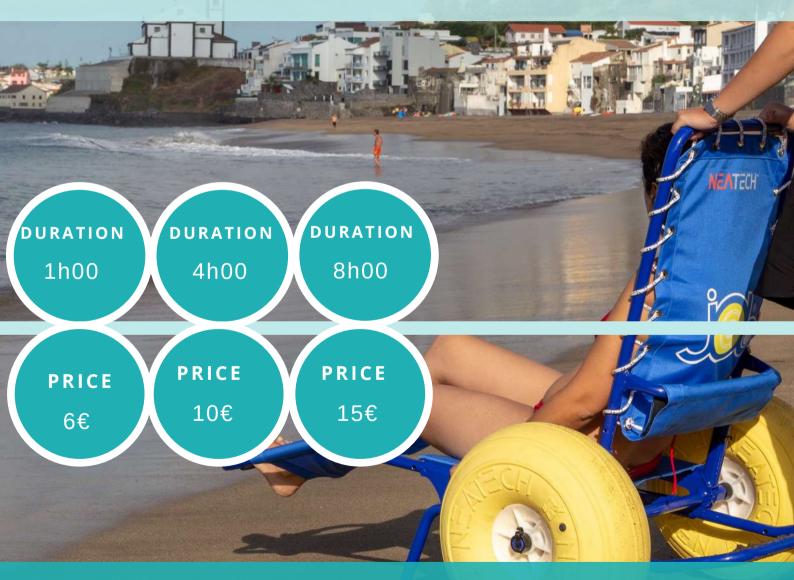
# Participants

1 person (1 joelette)

Not included Pick-up and drop-off Local Sete Cidades (Baía do Silêncio)

# **Beach Chair Rental**

The beach chair facilitates access to water, allowing sea bathing for people with reduced mobility.



### Includes

Chair and Insurance (personal accident and liability) Participants Minimum/Maximum - 1/2

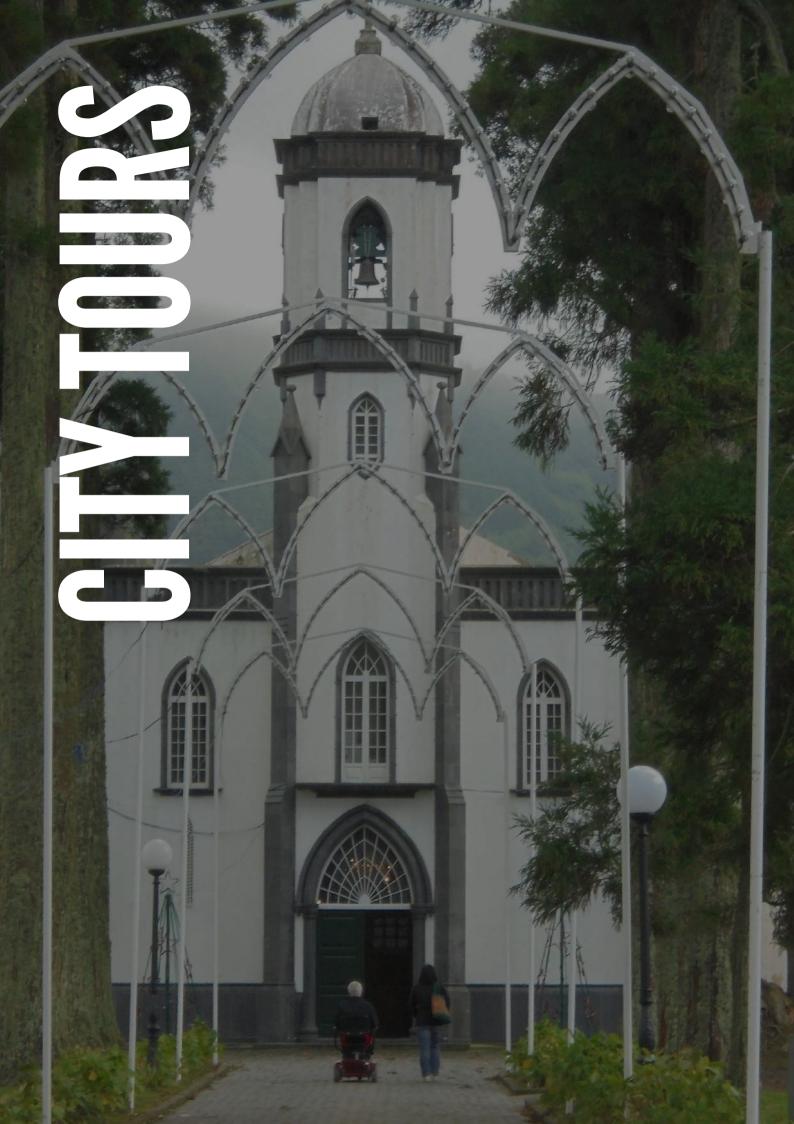


The telescopic ramp allows access to wheelchair users to common places on São Miguel island.



## **Maximum capacity**

1 extendable detachable ramp



# Ponta Delgada Garden Tour ( Half day )

Our cultural tour begins at the Carlos Machado Museum with a guided tour to the natural history exhibition. Next, we walk towards the exotic and romantic botanical António Borges Garden as well as Antero de Quental Garden, in honor to the famous azorean poet and writer. Our trip ends in the garden that includes one of the most diverse natural history collections in Portugal, Sant'Ana Garden and Palace, created by the famous historian of the sex. XIX the Marquês of Jácome Correia.



Includes Insurance, guide, entrances in all the places mentioned on the tour, Not included Lunch

**Participants** Minimum/maximum number of people: 2/15

Note \*Pick-up and drop off costs €10

# onta Delgada City Tour (Half day)

The city of Ponta Delgada, the largest in the azores, is today a cosmopolitan city that preserves its history and its rich architectural heritage. We start our walk through the modern part of the city, portas do mar. We continue towards the church of São Sebastião, passing by the emblematic mercado da Graça. On the way to the Church of the Jesuit College we pass by the Teatro Micaelense, a cultural Center and Congress Hall, known for the quality of its shows.

We finished our tour in Antero de Quental Garden, built in honor to the famous azorean poet and writer.



### Includes

Insurance, guide, entrances in all the places mentioned on the tour.

### Not included

Lunch

# **Participants**

Minimum/maximum number of people: 2/15

# Note

\*Pick-up and drop off in Ponta Delgada costs €10

# City Tour Sacred Spaces in Ponta Delgada (Half day)



Enjoy an itinerary dedicated exclusively to azorean religious art and architecture, visiting the most emblematic religious spaces in the city of Ponta Delgada. The Church of São José, the Convent of Nossa Senhora da Esperança, San Sebastian Church and Church of the Jesuit College. The route seeks to show city urban heritage, the culture of the local community inspired on the religiosity concerning the churches and convents construction.



### Includes

Insurance, guide, entrances in all the places mentioned on the tour.

### Not included

Lunch

# Participants

Minimum/maximum number of people: 2/15

# Note

\*Pick-up and drop off in Ponta Delada costs €10

# GENERAL CONDITIONS



/ All activities require a minimum of 2 participants, with the exception of the Jeep Tour FD Nordeste which has 4 participants. Price for a single participant on request;

/ The two vehicles are adapted for wheelchairs. Peugeot is 130cm high from floor to ceiling and the lveco van is 190cm high from floor to ceiling;

/ Iveco adapted van has capacity for 1 guide + driver + 7 people (two seats are easy to open so the customer faces inwards with the jeeps) or 1 guide + driver + 5 people + 1 in a wheelchair;

/ Peugeot adaptable van has capacity for 1 guide+driver+6 people or 1 guide+one driver+3 people+2 wheel chairs;

/ The pick-up and drop-off included in the activities is in the city of Ponta Delgada. For other places, value is added on request;

/ Prices with 18% VAT included. CRESACOR will activate a personal accident insurance for all participants;

/ Children up to 2 years old do not pay. From 2 to 12 years old, there is a 50% discount; / If you are interested in group pricing or tailor-made packages, please contact us. US;

/ CRESAÇOR reserves the right to cancel or change all proposed activities for meteorological or safety reasons. As far as possible, we will try to offer a suitable solution. If the activity does not take place, the customer will be fully refunded;

/ We have the Clean & Safe Seal, awarded by the Regional Tourism Board.

# CANCELLATION POLICY



/ In case of cancellations up to 72 hours before the customer will be fully refunded. After 72h we charge 30% of the total amount of the reservation.

/ In case of adverse situations, we accept free rebooking, as well as reservations two days in advance.

# PAYMENTS

Account name: CRESAÇOR Bank: NOVO BANCO DOS AÇORES IBAN: PT50 0160 0100 0092 4780 0092 8 SWIFT/BIC: BESAPTPA

# RESERVATIONS / CONTACTS CONTACT US

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